



Boiler Protection Plans Ultra-Care 4

Ultra-Care
4

Heating & Hot Water Protection Plan

Includes a comprehensive service

Ultra-Care 4 is our ultimate heating and hot water complete system protection plan for oil and gas boilers up to 40 kW.

Ultra-Care 4 includes a full annual service which is carried out to the manufacturer's specification by fully qualified, fully insured **Gas Safe** and **OFTEC** registered engineers.

All equipment details will be entered into our database and when it's time for your annual service we will contact you to arrange a convenient time to call. This service is extremely helpful with customers requiring **Landlord Gas Safety Certificates** for rented properties.

What's covered? Ultra-Care 4 covers the replacement of the following:

- Heating circulating pump
- Time clock or programmer
- Hot water thermostat
- Boiler thermostat
- PCB board
- Fan motor
- Burner motor
- Oil pump
- Ignition transformer
- Ignition electrodes
- Electronic or hard-wired room thermostat
- Zone valve
- Mid position valve
- Steel radiators (except designer)
- Radiator valves (except antique style)
- Open vented hot water cylinders
- Hot water storage tanks
- Heating cold feed
- Expansion tanks.

See terms and conditions regarding Ultra Care 4 protection plan.

Ultra-Care 4 covers up to a maximum of £1,000.00 of labour and materials cost per year, inclusive of VAT.

There is an Excess Charge with this protection plan of £60.00 plus VAT, per reported fault.

A full service will be required before issuing an **Ultra Care 4** protection plan.

Ultra-Care 4 certificate will be issued complete with our 'out of hours' telephone number, for use in case of emergencies. Boilers & Heating Systems 10 years old or more cannot be covered due to possible components being obsolete.

Costs can be spread over a 12-month period by paying by direct debit, although a small 5% administration cost will be added.