

ULTRA-CARE

BOILER PROTECTION PLANS

Complete System Covered

(up to a maximum of £1000 per year)

ULTRA-CARE

4

HEATING & HOT WATER PROTECTION PLAN

Includes a Comprehensive Service

- Ultra Care 4 is our ultimate heating and hot water complete system protection plan for boilers up to 30Kw.
- Ultra Care 4 includes a full annual service on the boiler that will include a full gas tightness test.
- Ultra Care 4 covers the complete boiler against any breakdown, parts and labour.
- Ultra Care 4 covers all controls, time clock or programmers, electronic and hard wired room thermostat, zone valves, hot water control thermostat and domestic central heating circulating pumps.
- Ultra Care 4 covers radiators, radiator valves, repairs to pipe work on both the heating and hot water system.
- Ultra Care 4 covers conventional open vented domestic hot water cylinders, hot water storage tanks, heating cold fill and expansion tanks, ball valves, pipe work and fittings.
- Ultra Care 4 does not cover unvented hot water cylinders or twin coil cylinders but these types of cylinders can be covered for a small additional premium.
- Ultra Care 4 does not cover the incoming cold water supply, oil storage tanks, oil supply lines, accidental damage, corrosion of flue sections and boiler casings, obsolete parts, pipe work under solid floors, siliphos crystals, frozen pipe work or scale and sludge related problems.
- A system inspection will be required before issuing an Ultra Care 4 protection plan certificate as well as our 'out of hours' standby telephone number in case of emergencies.
- In the event of an unforeseen situation the service manager reserves the right to make the final decision although everything will be done to reach an amicable agreement.
- Ultra Care 4 covers up to a maximum of ££1,000.00 of labour and materials costs per year.
- Costs can be spread over a 12 month period by paying by direct debit although a small 5% administration cost will be added.