

ULTRA-CARE

BOILER PROTECTION PLANS

Materials Covered

ULTRA-CARE

3

LABOUR & BOILER PROTECTION PLAN

Includes a Comprehensive Service

- Ultra Care 3 is a labour and materials boiler protection plan. It covers all electrical and mechanical components on the boiler up to 30 kW.
- Ultra Care 3 includes a full annual service on the boiler that will include a full gas tightness test.
- Ultra Care 3 cover also includes the replacement of the domestic heating circulating pump, time clock or programmer, hot water thermostat, electronic and hard wired room thermostat, zone valves including all labour involved in carrying out the repairs.
- Ultra Care 3 does not cover any labour or materials involved in the repairs to the boiler heat exchanger, radiators, hot water cylinders, heating and hot water pipe work, oil tanks or supply lines, frozen pipes, siliphos crystals and scale or sludge related problems.
- In the event of an unforeseen situation the service manager reserves the right to make the final decision although everything will be done to reach an amicable agreement.
- Where there is no history of the boiler, an inspection may be required before issuing an Ultra Care 3 protection plan certificate and 'out of hours' telephone number in case of emergencies.
- Ultra Care 3 covers up to a maximum of ££750.00 of labour and materials costs per year.
- Costs can be spread over a 12 month period by paying by direct debit although a small 5% administration cost will be added.