

ULTRA-CARE

BOILER PROTECTION PLANS

Labour Covered

ULTRA-CARE

2

LABOUR PROTECTION PLAN

Includes a Comprehensive Service

- Ultra Care 2 is a labour protection plan. The protection plan covers call outs and labour charges for carrying out electrical and mechanical repairs to the boiler up to 30 kW.
- Ultra Care 2 includes a full annual service on the boiler that will include a full gas tightness test.
- Ultra Care 2 covers all labour involved in replacing a defective domestic heating circulating pump, room thermostat time clock and programmer external to the boiler.
- Ultra Care 2 does not cover any labour involved on repairs or replacement of complete boilers, radiators, zone valves, hot water cylinders or any heating or hot water pipework problems or faults relating to scale or sludge in the boiler or heating system.
- In the event of an unforeseen situation the service manager reserves the right to make the final decision although everything will be done to reach an amicable agreement.
- Ultra Care 2 covers up to a maximum of £ £500.00 of labour costs per year.
- Ultra Care 2 certificate of cover will be issued along with our 'out of hours' telephone number in case of emergencies.
- Costs can be spread over a 12 month period by paying by direct debit although a small 5% administration cost will be added.